

# TERMS AND CONDITIONS OF SALE AND PRACTICAL INFORMATION

## YOUR LEARNER ACCOUNT

Once your registration is confirmed, you will have access to a personal **Learner account** via our website [www.adfcongres.com](http://www.adfcongres.com), where you can view and download all useful documents.

Access to your **Learner account** is limited to the processing period of the current year's Congress. However, the ADF retains your documents for a period of three years. You may request them by sending an email to [inscription@adf.asso.fr](mailto:inscription@adf.asso.fr)

## PRACTICAL INFORMATION AND USEFUL LINKS

The following documents:

- Scientific programme
- List of hotels near the Palais des Congrès.

*Take advantage of the best rates for your accommodation by booking as early as possible*

- Letter of invitation to support your visa application
- Airfare discount

are all available on our website [www.adfcongres.com](http://www.adfcongres.com)

**Starting in September, download the free ADF app to get all the latest information about the Congress.**

## YOUR BADGE TO ACCESS THE LECTURE HALLS

Within an hour of registering, you will receive a link by email at the address you provided. Simply click on this link to download and print your badge.

The link will also be available in your **Learner account** on our website [www.adfcongres.com](http://www.adfcongres.com).

**It is mandatory to print your badge to be admitted into the lecture halls upon arrival.**

Can't print it in advance? Don't worry—badge printing stations will be available at the venue on Level 0, at the "Scientific Programme Registration" desk.

## CERTIFICATE OF ATTENDANCE AND PAYMENT - CERTIFICATE OF PARTICIPATION

From Thursday 4 December 2025, all certificates will be available in your **Learner account** on our website [www.adfcongres.com](http://www.adfcongres.com).

**No certificates will be issued at the venue**

## REGISTRATION FEES

Registration fees are per participant and include all taxes. They may be changed by the Organizer.

The applicable fees are those in effect at the time of registration (the fees shown on the website at the time of registration).

They include all services described on our website [www.adfcongres.com](http://www.adfcongres.com) for the corresponding fee.

## CANCELLATION & REFUND POLICY

### *Registration to the Scientific Programme*

#### **Before November 13, 2025**

You will be reimbursed in full minus a 20% penalty fee to cover registration and cancellation processing fees.

#### **After November 13, 2025**

All refund requests must be substantiated by the relevant supporting documentation and sent via registered letter with acknowledgment of receipt to:

**ADF, 22 avenue de la Grande Armée, 75017 Paris, France – Service inscription au programme scientifique du Congrès ADF.**

Please include a copy of your confirmation of registration.

Each request will be reviewed individually to determine any potential refund amount. A 20% penalty will be systematically applied if the refund is granted.

#### **Refunds will be made:**

- by **crediting the card** used during online registration, or
- by **bank transfer** (please specify your bank details – BIC/SWIFT and IBAN codes – when applying for a refund).

#### **Cancellation period**

By registering **online**, you have a **14-day** cancellation period starting from the day after your registration. You will not be asked to justify your cancellation or to pay any penalty fees. To cancel your registration, simply send an email to [inscription@adf.asso.fr](mailto:inscription@adf.asso.fr)

The receipt date of your email will be used to determine eligibility.

Your registration fee will be refunded as soon as possible.

Important: due to the complexities of organizing the ADF Congress, this provision does not apply after **November 13, 2025**.

**Please be advised that no requests for refunds will be considered after 6 December 2025.**

## INTELLECTUAL PROPERTY / IMAGE RIGHTS

The presentations, materials distributed or made available during the training sessions are protected by copyright (Articles L111-1 and following of the French Intellectual Property Code).

According to Article L122-4, "any full or partial reproduction or representation without the author's consent is unlawful."

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The participant is informed that the Organizer may take photographs and/or videos during the event. Unless expressly stated otherwise, the participant authorizes the Organizer to photograph or film them and to distribute these images for promotional purposes.

## PROCESSING OF PERSONAL DATA

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The mandatory information collected during registration is processed electronically under the legal basis of contract execution and service delivery. The ADF is the data controller for the following purposes:

- Managing Congress registrations and attendance
- Invoicing and pricing policy for the Congress
- Issuing entry badges for delegates, guests, speakers, press, etc.

The data is shared with internal and external ADF departments, including developers and service providers such as TECH EVENT, who processes and manages registrations.

In accordance with the French Data Protection Act and GDPR, you have the right to access, rectify, erase, port, object to, or limit the use of your personal data, and to set guidelines regarding your data after your death.

To exercise these rights, please send proof of identity by mail to: Association dentaire française, 22 avenue de la Grande Armée, 75017 Paris, or by email to: [inscription@adf.asso.fr](mailto:inscription@adf.asso.fr)

If no further contact is made, your data will be retained for 10 years by the ADF.